

Dear Patient:

We hope this letter finds you and your family in good health. We have missed you and are looking forward to resuming all dental care. Dental practices are allowed to resume normal operations again on 5/29/20. Until then, we are still available for emergency treatment, should the need arise. While many things have changed, one thing has remained the same: our commitment to your safety.

Infection control has always been a top priority for our practice. We were one of the first practices in the area over two years ago to utilize high-filtration and ultraviolet light air purifiers from Surgically Clean Air (www.scadental.com) that removes bio-aerosols, odors, gasses, disinfectants, particulates, molds, viruses, bacteria and fungus. We follow infection control recommendations made by the American Dental Association, Centers for Disease Control, and the Occupational Safety and Health Administration. We follow the regulations of these agencies so that we are up-to-date on any new rulings or guidance that may be issued.

You may see some changes when it is time for your next appointment. We made these changes to help protect our patients and staff. For example:

- Our office will communicate with you beforehand to ask some screening questions. You will be asked those same questions again when you are in the office
- You will be required to wear a mask into the office and again upon leaving. Hand sanitizer will be available throughout the office
- Our waiting room has been organized for social distancing. You are asked to wait in your car until you are called or texted to come into the office.
- Appointments will be managed to allow for social distancing between patients and enhanced cleaning and disinfecting procedures
- Our waiting room will no longer offer magazines, children's toys, a sign-in sheet, and so forth, since these items are difficult to clean and disinfect
- We will allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time
- We will reduce or eliminate aerosols whenever possible, so long as it does not adversely affect your dental care. For example, we will eliminate polishing and most ultrasonic (water) scaler usage during hygiene appointments, temporarily

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you safe in our practice to reduce the risk of disease transmission.

Thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors, and friends.

Sincerely,

Dr. Aurelia, Dr. Khoury, and Team